



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes FFL MNDCL MNRL

Introduction

This hearing was scheduled to convene at 1:30 p.m. this date by way of conference call concerning an application made by the landlord seeking a monetary order for unpaid rent or utilities; a monetary order for money owed or compensation for damage or loss under the *Act*, regulation or tenancy agreement; and to recover the filing fee from the tenants for the cost of the application.

The landlord attended the hearing, however the line remained open while the telephone system was monitored for in excess of 10 minutes and no one for the tenants joined the call.

The landlord advised that the tenants were served with the Application for Dispute Resolution and notice of this hearing by registered mail on October 17, 2019, in one package addressed to both tenants.

The *Residential Tenancy Act* does not permit multiple parties to be served with an Application for Dispute Resolution or any other documentation where the application seeks monetary compensation. Each respondent must be served individually. Since the landlord has not done so, I dismiss the landlord's application with leave to reapply.

I have made no findings of fact or law with respect to the merits of this matter.

Conclusion

For the reasons set out above, the landlord's application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 06, 2019

Residential Tenancy Branch