



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      OLC

### Introduction

On October 22, 2019, the Tenants submitted an Application for Dispute Resolution under the *Residential Tenancy Act* (“the Act”) for the Landlord to comply with the Act, Regulation, or tenancy agreement.

This matter was set for hearing by telephone conference call at 9:30 am on this date. The Landlords attended the hearing; however, the Applicant / Tenants did not. The line remained open while the phone system was monitored for ten minutes and the applicants did not call into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 9:40 am, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 13, 2019

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Residential Tenancy Branch