



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes CNR, OLC, PSF, RP, FF

Introduction

This matter dealt with an application by the Tenants to cancel a Notice to End Tenancy for Unpaid Rent, for the landlord to comply with the Act, regulations and tenancy agreement, to provide services and facilities, for repairs to the rental unit and to recover the filing fee.

During the course of the hearing, the parties reached an agreement to settle these matters, on the following conditions:

1. the Landlord and Tenants both agreed to continue the tenancy on the following conditions.
2. the Tenants will pay all unpaid rent by December 20, 2019.
3. the parties both agree to continue the tenancy as stated in the tenancy agreement.
4. the Tenants agree not to contact the Landlord about non tenancy issues specifically issues with Canada Post.
5. the Tenants agree they will not pursue any other legal actions for the issues brought up in this hearing specifically the mail issues.
6. the Tenants agree to bear the cost of the filing fee of \$100.00

Under section 63 (1) the director can assist parties or offer parties an opportunity to settle their dispute. Pursuant to section 63 of the Act the Landlord and the Tenants agreed to the above arrangement.

As no further action is required on this file, the file is closed.

Conclusion

The Parties agreed to continue the tenancy as per the above arrangement.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 17, 2019.

Residential Tenancy Branch