



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes O

Introduction, Procedural and Preliminary Matters

This hearing was convened as the result of the tenant's application for dispute resolution under the Residential Tenancy Act (Act). The tenant applied for "Other" relief.

The tenant and the landlord's agents attended, the hearing process was explained and they were given an opportunity to ask questions about the hearing process.

At the outset of the hearing, the tenant said she sent her application to the landlord; however, the landlord's agent said they had only received the application itself and hearing instructions. They submitted that they had not received any evidence within or attached to the application. When questioned, the tenant said she was unaware she was required to do so.

The only evidence sent by the tenant were 5 handwritten pages, which explained some alleged issues with the landlord's agent, FB.

The tenant's application only marked Section E: Other. In this part of the application, the applicant is instructed to describe the issue not referenced elsewhere, listing as an example, "jurisdiction".

In the space under this section of the application, the tenant writes about her 2018 interview in applying to rent the rental unit. The tenant alleged that words of discrimination were used.

I note that the tenant was instructed by staff at the Residential Tenancy Branch (RTB) that she should amend her application to be more specific in her request for relief. The tenant did sign an amended application form; however, she did not list any sections of

the Act or what relief she sought, as it contained only her signature and contact information.

Analysis and Conclusion

I find the tenant failed to support her application. I find the tenant did not specify under what section of the Act she requested to resolve with her application.

When an application files under “Other”, they must be specific so that an arbitrator and is able to determine what relief is sought and so that the respondent is able to provide a response.

I was unable to determine what relief she sought as the tenant only mentioned that she heard words of discrimination and felt intimidated by the landlord's agent.

Due to insufficient evidence, I dismiss the tenant's application, without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 3, 2020

Residential Tenancy Branch