



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSD, FF

Introduction

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the Residential Tenancy Act (Act). The tenants applied for:

- a return of their security deposit; and
- recovery of the filing fee.

The hearing began at 1:30 p.m. Pacific Time on Friday, April 17, 2020, as scheduled and the telephone system remained open and was monitored for 11 minutes.

During this time, the applicants/tenants did not dial into the telephone conference call hearing; however, the landlord's representatives were present and ready to proceed with the hearing.

Analysis and Conclusion

In the absence of the tenants to present their claim, pursuant to section 7.3 of the Residential Tenancy Branch Rules of Procedure (Rules) and due to the appearance of the representatives of the respondent, I dismiss the tenants' application, **without leave to reapply**.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 17, 2020

Residential Tenancy Branch