



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDCT MNSD FFT

Introduction and Analysis

This hearing dealt with the tenants' Application for Dispute Resolution (application) seeking remedy under the *Residential Tenancy Act* (the Act) for a monetary order in the amount of \$900.00 for money owed or compensation for damage or loss under the Act, regulation or tenancy agreement, for the return of their security deposit, and to recover the cost of the filing fee.

Tenant MT (tenant) attended the teleconference hearing. The tenant was unable to provide the PO Box of where the tenants served the landlord or supporting evidence of where they obtained the landlord's mailing address. In addition, the tenant was also unable to provide a registered mail tracking number for my consideration.

Both parties have the right to a fair hearing. The landlord would not be aware of the hearing without having received the Notice of Hearing and application. Therefore, I **dismiss** the tenants' application **with leave to reapply** as I am not satisfied that the landlord has been sufficiently served with the Notice of Hearing and application in a manner provided for under the Act. I note this decision does not extend any applicable time limits under the Act. Words utilizing the singular shall also include the plural and vice versa where the context requires.

Conclusion

The tenants' application is dismissed with leave to reapply due to a service issue.

This decision does not extend any applicable time limits under the Act.

This decision will be emailed to the tenants at their email addresses provided in their application. As there was no email address provided for the landlord, the decision will

be sent by regular mail to the landlord at the mailing address provided by the tenants in their application.

I do not grant the filing fee due to the service issue.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 28, 2020

Residential Tenancy Branch