



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding CMHA
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes RPP

Introduction

On April 21, 2020, the Tenant applied for dispute resolution under the *Residential Tenancy Act* ("the Act") seeking the return of personal property.

This matter was set for hearing by telephone conference call at 1:30 pm on this date. The Landlords attended the hearing; however, the Tenant / applicant did not.

The Landlords testified that they were never served with a Notice of Dispute Resolution Proceeding document by the Tenant. The Landlord stated they do not know what the Tenant's claims are about. The Landlords testified that they called the Residential Tenancy Branch and were informed about this hearing and they were provided the hearing information to call into the hearing.

The line remained open while the phone system was monitored for ten minutes and the applicant did not call into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 1:40 pm, I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 29, 2020

Residential Tenancy Branch