



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNDCT MNSD FFT

### Introduction

This hearing was convened as a result of the tenants' Application for Dispute Resolution (application) seeking remedy under the *Residential Tenancy Act* (the Act). The tenants applied for a monetary order in the amount of \$3,933.99 for money owed or compensation for damage or loss under the Act, regulation or tenancy agreement, for the return of their security deposit and/or pet damage deposit, and for the recover of the cost of the filing fee.

Tenant BF (tenant) and landlord BM (landlord) appeared at the teleconference hearing. The hearing process was explained to the parties and the parties were affirmed. The parties were also provided the opportunity to ask questions. Words utilizing the singular shall also include the plural and vice versa where the context requires.

### Preliminary and Procedural Matter

At the outset of the hearing, the parties were advised that the tenants' application was being refused, pursuant to section 59(5)(c) of the Act because their application for dispute resolution did not provide sufficient particulars of their claim for compensation, as is required by section 59(2)(b) of the Act.

I find that proceeding with the tenants' monetary claim at this hearing would be prejudicial to the landlords, as the absence of particulars that set out how the tenants arrived at the amount of \$3,933.99 makes it difficult, if not impossible, for the landlords to adequately prepare a response to the tenants' claim. The tenants failed to specify a detailed breakdown of their monetary claim including the amount of each item and what each item being claimed represents. The tenants are at liberty to reapply; however, they are reminded to provide a detailed breakdown of their monetary claim and are encouraged to use the Monetary Worksheet available at [www.rto.gov.bc.ca](http://www.rto.gov.bc.ca) when

submitting a monetary claim. The tenants may include any additional pages to set out the details of their dispute in their application, as required.

### Conclusion

The tenants' application has been refused pursuant to sections 59(5)(c) and 59(2)(b) of the Act. The tenants are at liberty to reapply for their monetary claim; however, are encouraged to provide a detailed breakdown of any future monetary claim at the time an application is submitted. Failure to do so could result in the application being refused again with leave to reapply not being granted.

This decision will be emailed to the parties at the email addresses confirmed by the parties during the hearing.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 21, 2020

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Residential Tenancy Branch