



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC, MNSD, FFT

Introduction

On December 1, 2019, The Tenants applied for Dispute Resolution under the *Residential Tenancy Act* ("the Act") seeking a monetary order for money owed or compensation for damage or loss under the *Act*, and for the return of a security deposit and pet damage deposit.

This matter was set for hearing by telephone conference call at 1:30 pm on this date. The Landlord attended the hearing; however, the Tenants / applicants did not. The line remained open while the phone system was monitored for ten minutes and the Tenants did not call into the hearing during this time. Therefore, as the Applicants did not attend the hearing by 1:40 pm, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 04, 2020

Residential Tenancy Branch