



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding BBB Holdings  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      OLC

### Introduction

The tenant filed an Application for Dispute Resolution on May 16, 2020 seeking an order that the landlord comply with the *Residential Tenancy Act*, the regulations, and/or the tenancy agreement. The matter proceeded by way of a hearing pursuant to section 74(2) of the *Residential Tenancy Act* (the “Act”) on June 15, 2020.

Neither the tenant nor the landlord attended the hearing, although I left the teleconference hearing connection open until 9:40 a.m. to enable all parties to call in to this teleconference hearing scheduled for 9:30 a.m.

I confirmed the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed throughout the duration of the call that neither party was in attendance.

Rules 7.3 of the Rules of Procedure provides that if a party or their agent fails to attend the hearing, the arbitrator may conduct the hearing in the absence of that party or dismiss the application without leave to re-apply.

### Issue(s) to be Decided

Is the tenant entitled to an order for the landlord to comply with the *Act*, regulations, and/or the tenancy agreement?

### Conclusion

As the applicant did not attend to present their Application, I dismiss the tenant’s application, with leave to reapply. While I have provided leave to reapply, it does not

extend any applicable time limits under the *Act* and I have made no legal findings on the merits of the dispute.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Act*.

Dated: June 16, 2020

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Residential Tenancy Branch