



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDCT, RPP

Introduction

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the "Act") for:

- a monetary order for compensation for damage or loss under the Act, regulation or tenancy agreement pursuant to section 67;
- an order requiring the landlord to return the tenant's personal property pursuant to section 65.

The landlords attended the hearing via conference call and provided undisputed affirmed testimony. The tenants did not attend.

At the outset, the landlords stated that they were not served with the tenants' notice of hearing package or any documentary evidence. The landlords further stated that the tenancy had ended some 2 ½ years ago as well as a decision having been made on the tenants' issue(s) previously. The hearing was paused to allow the tenants an opportunity to connect with the conference call hearing.

At 5 minutes past the start of the scheduled hearing time, the tenants had still not connected and the hearing was commenced. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that the landlords and I were the only persons who had called into this teleconference.

Extensive discussions took place with the landlords and at 18 minutes past the start of the scheduled hearing time, the tenants' application was dismissed for lack of service.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 23, 2020

Residential Tenancy Branch