



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OLC

Introduction

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the "Act") for:

- an order requiring the landlord to comply with the Act, regulation or tenancy agreement pursuant to section 62.

All named parties attended the hearing.

The issue at hand was regarding the tenant's complaints about disruptive noise from the two units above him. The landlord has since taken appropriate action and issued warning letters to the occupants of both the units. The tenant was satisfied with this action and stated the issue has resolved for the time being.

The tenant's application is dismissed with leave to reapply if the noise issues arise again. Prior to refile for dispute resolution, the tenant is to first notify the landlord of any complaints and provide the landlord with a reasonable opportunity to investigate and take further action if warranted.

This Decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Residential Tenancy Act.

Dated: July 28, 2020

Residential Tenancy Branch