



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding NCA Holdings INC
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDCT, RR, RP, OLC, PSF, FF

Introduction

This hearing dealt with an Application for Dispute Resolution by the tenants for a monetary order for loss or other money owed, to have the landlord make repairs, to reduce rent for repairs, services or facilities agreed upon but not provided, to provided services or facilities required by the tenancy agreement and to recover the cost of the filing fee.

This matter was set for hearing by telephone conference call at 11:00 A.M on this date. The line remained open while the phone system was monitored for ten minutes and the only participant who called into the hearing during this time was the landlord. Therefore, as the tenants did not attend the hearing by 11:10 A.M, and the landlord and was ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 20, 2020

Residential Tenancy Branch