



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      RP, RR

### Introduction

The tenant applies for a repair order and a monetary award related to the removal of stairs from the balcony of the rental unit.

The applicant tenant did not attend for the hearing within 10 minutes after its scheduled start time at 9:30 a.m. on August 4, 2020. The teleconference hearing connection remained open during that time in order to enable the parties to call into the teleconference hearing. The call-in numbers and participant codes provided in the Notice of Hearing were confirmed as correct. The teleconference system audio console confirmed that the landlord and this arbitrator were the only ones who had called into this teleconference during that period.

As a result, the application is dismissed. As the respondent landlord attended and was ready to proceed, the application is dismissed without leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 04, 2020

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Residential Tenancy Branch