



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Castera Properties Inc
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes OLC FF

Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution. A hearing by telephone conference was held on September 4, 2020. The Tenant applied for an order that the Landlord comply with the *Residential Tenancy Act*.

This matter was set for hearing by telephone conference call at 11:00 A.M. (Pacific Time) on September 4, 2020. The Landlord/Respondent attended the teleconference hearing and was ready to proceed; however, the Tenant did not attend. The line remained open while the phone system was monitored for ten minutes and the Tenant/Applicant did not call in during this time. Therefore, as the Applicants did not attend the hearing by 11:10 AM, **I dismiss the claim, in full, without leave to reapply.**

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 04, 2020

Residential Tenancy Branch