



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding John Howard Society  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      ERP, FFT

### Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on August 31, 2020 (the "Application"). The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act* (the "Act"):

- an order for emergency repairs; and
- an order granting recovery of the filing fee.

The hearing was scheduled for 9:30am on October 2, 2020 as a teleconference hearing. Only the Landlord's Agents appeared at the hearing. No one called in for the Tenants. The conference call line remained open and was monitored for 11 minutes before the call ended. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. During the hearing, I also confirmed from the online teleconference system that the Respondents and I were the only persons who had called into this teleconference. Therefore, as no one for the Tenants attended the hearing by 9:41 A.M., I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 02, 2020

---

Residential Tenancy Branch