



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNDC MNR

### Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution. The participatory hearing was held on October 8, 2020. The Tenant applied for the following relief, pursuant to the *Residential Tenancy Act* (the "*Act*"):

- a monetary order for compensation for damage or loss under the *Act*, regulation or tenancy agreement

The Tenant attended the hearing. However, the Landlord did not.

At the outset of the hearing, I identified myself, and attempted to confirm who was present on the line by confirming who had dialed into the teleconference. There was only one line connected to the conference, and the Tenant identified himself but immediately began using profanities and insults in an aggressive manner.

I warned the Tenant 3 times to stop using profane language. However, he would not stop. The Tenant was warned that if he did not stop using profanities, that the hearing would be terminated if I could not confirm service of the Notice of Hearing. The Tenant continued to talk over me while I was attempting to clarify service of the documents, and other procedural matters.

The Tenant was unable to sufficiently demonstrate that he served his application, Notice of Hearing, and evidence to the Landlord. Rather than answer basic questions about service of the documents, and what he was intending to achieve in the hearing, the Tenant chose to use his time to berate all Residential Tenancy Branch (RTB) Staff. The Tenant stated that RTB staff are all "corrupt, and fu#king useless" and that this process is "horse#hit".

After giving the Tenant ample opportunity to be respectful and courteous, the Tenant failed to do so and even went as far as to say that he just wanted to use the hearing time to berate the process, the RTB staff, and the policies.

About 8 minutes into the hearing, I had to terminate the hearing, due to the disrespectful behaviour.

**Pursuant to section 62(4)(c), I hereby dismiss the Tenant's application, in full, without leave to reapply.** I find the Tenant's actions and language demonstrate a disregard for the dispute resolution process. Further, I find the Tenant's stated intention to utilize the hearing time to berate the RTB is an abuse of the dispute resolution process.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 08, 2020

---

Residential Tenancy Branch