



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      CNC, OLC, FFT

### Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on September 1, 2020 (the "Application"). The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act* (the "Act"):

- an order to cancel a one month notice for cause;
- an order that the Landlord comply with the Act; and
- an order granting the recovery of the filing fee.

The Tenant the Tenant's Advocate, and the Landlord attended the hearing at the appointed date and time.

### Settlement Agreement

The opportunity for settlement was discussed with the parties during the hearing. During the hearing, the parties agreed to settle this matter, on the following conditions:

1. The parties agree to mutually withdraw the One Month Notice dated August 31, 2020.
2. The Tenants agree to contact the Landlord for non-emergency matters during 9:00am to 5:00pm. The communication between the parties is to remain respectful.
3. The Tenants withdraw their Application in full as part of this mutually settled agreement.
4. The parties agree that the tenancy shall continue until ended in accordance with the *Act*.

This settlement agreement was reached in accordance with section 63 of the *Act*. The parties confirmed at the start of the hearing that this agreement was made on a

voluntary basis and that the parties understood the binding nature of this full and final settlement of these matters.

Conclusion

I order the parties to comply with the terms of their mutually settled agreement described above.

The One Month Notice dated August 31, 2020 is withdrawn. The tenancy will continue until ended in accordance with the Act.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 15, 2020

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Residential Tenancy Branch