



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding VALLEY REALTY  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      ERP, FFT

### Introduction

On September 25, 2020, the Tenant applied for dispute resolution under the *Residential Tenancy Act* ("the Act") seeking the following relief:

- for an order that the Landlord make emergency repairs to the rental unit.

This matter was set for hearing by telephone conference call at 9:30 am on this date. The Landlord's agent appeared at the hearing; however, the Tenant/ Applicant did not.

The line remained open while the phone system was monitored for ten minutes and the Applicant did not call into the hearing during this time. Therefore, as the Applicant did not attend the hearing by 9:40 am, I dismiss the application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 16, 2020

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Residential Tenancy Branch