



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Code: ERP

Introduction

The tenants sought an order under sections 33 and 62 of the *Residential Tenancy Act* ("Act"), viz., that the landlord make emergency repairs to the roof of the rental unit. The tenants filed an application for dispute resolution on October 2, 2020 and a hearing was scheduled for Tuesday, November 24, 2020, at 9:30 AM.

Preliminary Issue: Non-Attendance of Parties

Rule 7.1 of the *Rules of Procedure*, under the *Act*, requires that a hearing start at the scheduled time unless otherwise set by an arbitrator. Further, Rule 7.3 permits an arbitrator to conduct a hearing in the absence of any party, and they may make a decision or dismiss the application, with or without leave to re-apply.

The hearing commenced by way of teleconference on the scheduled date and time of the hearing. I dialed into the teleconference on time and monitored the line for ten minutes. Neither party dialed into the teleconference during this time. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Dispute Resolution Proceeding. Given the above, and in the absence of any other information regarding this application, I find that the application was abandoned.

Conclusion

I dismiss the application, with leave to reapply.

This decision is made on authority delegated to me under section 9.1(1) of the Act.

Dated: November 24, 2020

Residential Tenancy Branch