



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNSDS-DR

Introduction

This hearing was scheduled to convene at 9:30 a.m. this date by way of conference call concerning an application made by the tenant seeking a monetary order for return of the security deposit or pet damage deposit. The application was originally made by way of the Direct Request process which was referred to this participatory hearing.

The landlord attended the hearing prepared to respond to the tenant's application, however the line remained open while the telephone system was monitored for more than 10 minutes and no one for the tenant joined the call. Therefore, I dismiss the tenant's application without leave to reapply.

Conclusion

For the reasons set out above, the tenant's application is hereby dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 30, 2020

Residential Tenancy Branch