



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNSDS-DR, FFT

### Introduction

This hearing dealt with an Application for Dispute Resolution by Direct Request that was adjourned to a participatory hearing. The Tenants filed under the Residential Tenancy Act (the Act), seeking:

- Double the amount of their security deposit; and
- Recovery of the filing fee.

The hearing was convened by telephone conference call and was attended by the Tenants, the Landlord, the agent for the Landlord (the Agent), two support persons for the Landlord, and the Agent's Assistant. All parties provided affirmed testimony.

### Settlement

The opportunity for settlement was discussed with the parties during the hearing. The parties were advised on several occasions during the hearing that settlement discussions are without prejudice and that there is no obligation to resolve the dispute through settlement, but that pursuant to section 63 of the Act, I could assist the parties to reach an agreement, which would be documented in my Decision and supporting Order.

During the hearing, the parties mutually agreed to settle this matter as follows:

1. The parties agree that the Landlord will pay the Tenants \$969.44.
2. The parties agree that this settlement agreement is not an acknowledgement of guilt or wrongdoing on behalf of either party.
3. The parties agree that this settlement agreement constitutes full and final settlement of all matters relating to the tenancy and therefore neither party is entitled to bring further claims against the other in relation to the tenancy.

This settlement agreement was reached in accordance with section 63 of the Act.

Conclusion

I order the parties to comply with the terms of their mutually settled agreement described above.

In support of the settlement described above, pursuant to section 63 of the Act, and with the agreement of the parties, I grant the Tenants a Monetary Order in the amount of **\$969.44**. The Tenants are provided with this Order in the above terms and the Landlord must be served with this Order as soon as possible. Should the Landlord fail to comply with this Order, this Order may be filed in the Small Claims Division of the Provincial Court and enforced as an Order of that Court.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the Act.

Dated: December 11, 2020

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Residential Tenancy Branch