



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNDCT, PSF, OLC, LRE

Introduction

The tenants apply for a monetary award claiming to have been put out of the rental unit of a period of time. They also seek a compliance order, an order that the landlord provide a service or facility (Hydro) and an order limiting the landlord's right of entry.

Neither applicant tenant attended for the hearing within ten minutes after its scheduled start time at 9:30 a.m. on January 18, 2021. The teleconference hearing connection remained open during that time in order to enable the parties to call into the teleconference hearing. The call-in numbers and participant codes provided in the Notice of Hearing were confirmed as correct. The teleconference system audio console confirmed that the landlord and this arbitrator were the only ones who had called into this teleconference during that period.

As a result, the application is dismissed. As the landlord attended and was ready to proceed, the application is dismissed without leave to re-apply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 19, 2021

Residential Tenancy Branch