

Dispute Resolution Services

Residential Tenancy Branch Office of Housing and Construction Standards

DECISION

Dispute Codes MNDC MNSD FF

Introduction

This hearing was convened as a result of the Tenants' Application for Dispute Resolution. A participatory hearing was held on February 8, 2021. The Tenants applied for multiple remedies, pursuant to the *Residential Tenancy Act* (the "*Act*").

One of the Tenants attended the hearing and provided testimony. The Landlords did not attend the hearing. The Tenants stated that they did not serve the Notice of Hearing to the Landlord, as they did not know they had to.

As discussed during the hearing, I am not satisfied that the Notice of Hearing, dated October 26, 2020, was served to the Landlords and I am not satisfied they were made aware of the proceedings today. As such, I dismiss the Tenants' application in full, with leave to reapply.

Conclusion

I dismiss the Tenants' application in full, with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: February 08, 2021

Residential Tenancy Branch