



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

RECORD OF SETTLEMENT

Dispute Codes ERP, FFT

This matter was scheduled for a conference call at 9:30 a.m. on this date. Both parties participated in the teleconference. After some discussions the parties agreed to work together to address the plumbing issues in the unit. The parties also agreed that this matter could be closed and that no further action is required as they feel it has been settled.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 12, 2021

Residential Tenancy Branch