



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding AUSTEVILLE PROPERTIES LTD and  
[tenant name suppressed to protect privacy]

## **DECISION** MNDCT, FFT

### Dispute Codes

### Introduction

On December 30, 2020, the Tenants applied for dispute resolution seeking the following:

- for a monetary order for money owed or compensation for damage or loss.
- to recover the cost of the filing fee.

This matter was set for hearing by telephone conference call at 1:30 pm on this date. The Landlord's agents attended the hearing; however, the Tenant did not.

The Landlord testified that the Tenant never served them with the Notice of Dispute Resolution Proceeding or any documentary evidence. The Landlord only became aware of this hearing two weeks prior when he received an email from the Residential Tenancy Branch regarding evidence.

The line remained open while the phone system was monitored for ten minutes and the applicant did not call into the hearing during this time. Therefore, as the applicant did not attend the hearing by 1:40 pm, I dismiss the claim with leave to reapply. This is not an extension of any statutory deadline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 03, 2021

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Residential Tenancy Branch