



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding Zoro Holdings Ltd  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      Landlord: MNR MNSD FF  
Tenants: MNSD FF

### Introduction

This hearing dealt with cross Applications for Dispute Resolution filed by the parties. The participatory hearing was held, via teleconference, on May 10, 2021.

The Landlord and the Tenants both attended the hearings and presented their evidence. Both parties confirmed receipt of each other's Notice of Hearing packages and evidence.

I have reviewed all oral and written evidence before me that met the requirements of the Rules of Procedure. However, only the evidence submitted in accordance with the rules of procedure, and evidence that is relevant to the issues and findings in this matter are described in this Decision.

### Settlement Agreement

During the hearing, a mutual agreement was discussed and both parties agreed to withdraw their applications, in full, as long as the other party dropped their monetary claim.

Pursuant to section 63 of the *Act*, the Arbitrator may assist the parties to settle their dispute and if the parties settle their dispute during the dispute resolution proceedings, the settlement may be recorded in the form of a decision or an order.

Given the agreement reached between the parties during the proceedings, I find that the parties have settled their dispute and the following records this settlement as a decision:

- The Landlord withdraws their application in full
- The Tenants withdraw their application in full.
- The Tenants agrees the Landlord can keep the security deposit in full (\$637.50) they currently hold.
- These terms comprise the full and final settlement of all aspects of this dispute for both parties.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

### Conclusion

Both parties withdraw their application, in full, in pursuit of this settlement agreement.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 10, 2021

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Residential Tenancy Branch