



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      MNSDB-DR, FFT

### Introduction

This matter proceeded by way of an *ex parte* Direct Request Proceeding, pursuant to section 38.1 of the *Residential Tenancy Act* (the *Act*), and dealt with an Application for Dispute Resolution by the tenant for a Monetary Order for the return of double the security deposit and the pet damage deposit (the deposits).

The tenant submitted a signed Proof of Service Tenant's Notice of Direct Request Proceeding which declares that on June 1, 2021, the tenant sent the landlord the Notice of Dispute Resolution Proceeding - Direct Request by registered mail. The tenant provided a copy of the Canada Post Customer Receipt containing the tracking number to confirm this mailing in fact took place on May 28, 2021.

Based on the written submissions of the tenant and in accordance with sections 89 and 90 of the *Act*, I find that the Direct Request Proceeding documents were served on May 28, 2021 and are deemed to have been received by the landlord on June 2, 2021, the fifth day after their registered mailing.

### Issue(s) to be Decided

Is the tenant entitled to monetary compensation for the return of a security deposit and a pet damage deposit pursuant to sections 38 and 67 of the *Act*?

Is the tenant entitled to recover the filing fee for this application pursuant to section 72 of the *Act*?

### Background and Evidence

I have reviewed all written submissions and evidence before me; however, only the evidence and submissions relevant to the issues and findings in this matter are described in this decision.

The tenant submitted the following relevant evidentiary material:

- A copy of a residential tenancy agreement which was signed by the landlord on June 17, 2019 and the tenant on June 13, 2019, indicating a monthly rent of

\$3,650.00, a security deposit of \$1,825.00, and a pet damage deposit of \$1,825.00, for a tenancy commencing on July 1, 2019

- A copy of a Tenant's Notice of Forwarding Address for the Return of Security and/or Pet Damage Deposit (the forwarding address) dated March 15, 2021
- A copy of a Proof of Service Tenant Forwarding Address for the Return of Security and/or Pet Damage Deposit form (Proof of Service of the Forwarding Address) which indicates that the forwarding address was sent to the landlord by registered mail at 12:10 pm on April 14, 2021
- A copy of a Canada Post Customer Receipt and Tracking Report to confirm the forwarding address was in fact sent to the landlord on April 11, 2021 and was delivered on April 14, 2021
- A copy of a Tenant's Direct Request Worksheet showing the amount of deposits paid by the tenant, and indicating the tenant vacated the rental unit on November 9, 2020

### Analysis

Section 38(1) of the *Act* states that the landlord has fifteen days from the end of tenancy and the date they received the forwarding address to either return the deposit(s) in full or make an application for dispute resolution claiming against the deposit(s).

Section 38(6) of the *Act* states that if the landlord does not return the deposit(s) or file a claim against them within the fifteen days, the landlord must pay the tenant double the amount of the deposit(s).

I have reviewed all documentary evidence and I find that the tenant paid a security deposit in the amount of \$1,825.00 and a pet damage deposit in the amount of \$1,825.00, as per the tenancy agreement.

I accept the following declarations made by the tenant on the Tenant's Direct Request Worksheet:

- The tenant has not provided consent for the landlord to keep all or part of the deposits
- There are no outstanding Monetary Orders against the tenant for this tenancy
- The tenant has not extinguished their right to the deposits in accordance with sections 24(1) and 36(1) of the *Act*

I find that the tenancy ended on November 9, 2020, the day the tenant stated they vacated the rental unit on Tenant's Direct Request Worksheet.

In accordance with section 88 of the *Act*, I find that the forwarding address was served on April 11, 2021 and was received by the landlord on April 14, 2021.

I accept the evidence before me that the landlord has failed to return the deposit(s) to the tenant and has not filed an Application for Dispute Resolution requesting to retain the deposit(s) by April 29, 2021, within the fifteen days granted under section 38(1) of the *Act*.

Based on the foregoing, I find that the landlord must pay the tenant double the amount of the security deposit and the pet damage deposit in accordance sections 38(6) of the *Act*.

Therefore, as of the date of this application, May 13, 2021, I find that the tenant is entitled to a monetary award in the amount of \$7,300.00, the amount claimed by the tenant for double the security deposit and the pet damage deposit.

As the tenant was successful in this application, I find that the tenant is entitled to recover the \$100.00 filing fee paid for this application.

### Conclusion

Pursuant to sections 67 and 72 of the *Act*, I grant the tenant a Monetary Order in the amount of \$7,400.00 for the return of double the security deposit and the pet damage deposit and for the recovery of the filing fee for this application. The tenant is provided with this Order in the above terms and the landlord must be served with **this Order** as soon as possible. Should the landlord fail to comply with this Order, this Order may be filed in the Small Claims Division of the Provincial Court and enforced as an Order of that Court.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 09, 2021

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Residential Tenancy Branch