



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Cascadia Apartment Rentals Ltd. and [tenant
name suppressed to protect privacy]

DECISION

Dispute Codes ERP, FFT

Introduction

This hearing was scheduled to deal with a tenant's application for emergency repair orders with respect to a leaking pipe and mould.

The landlord's agent appeared at the hearing; however, there was no appearance on part of the tenants despite leaving the teleconference call open at least 10 minutes to give the tenants an opportunity to appear.

I questioned the name of the landlord, as written by the tenants on their Application for Dispute Resolution. The landlord's agent provided the landlord's proper name and I amended the style of cause accordingly.

The landlord's agent stated the landlord considered the issue raised by the tenant as having been resolved and on June 23, 2021 the landlord showed the wall cavity to the tenant to assure her the leak had been repaired and the wall was dry without any mould.

Since the tenants did not appear, and the landlord did and stated the matter was resolved, I dismiss this application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 16, 2021

Residential Tenancy Branch