



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes ERP

Introduction

This hearing was scheduled to convene at 9:30 a.m. this date concerning an application made by the tenants seeking an order that the landlord make emergency repairs for health or safety reasons.

The landlord attended the hearing prepared to respond to the tenants' application, however the line remained open while the telephone system was monitored for 10 minutes and no one for the tenants joined the call. Therefore, I dismiss the tenants' application without leave to reapply.

Conclusion

For the reasons set out above, the tenants' application is hereby dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 27, 2021

Residential Tenancy Branch