



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      OPR-DR, MNR-DR, FFL

This matter was scheduled for a conference call hearing at 11:00 a.m. on this date. The landlord participated in the teleconference, the tenants did not. The landlord testified that she served the Notice of Hearing Package and Application to the tenants by registered mail sometime in May 2021 but was unable to provide the date or tracking number information. The landlord submitted a receipt for registered mail dated June 14, 2021 but was unable to provide any information about it. Based on the insufficient documentation and the landlords vague and unclear recollection of how and when she served the tenants, I find that the landlord has not satisfied me that the tenants have been served in accordance with section 89 of the Act, accordingly; I dismiss the landlords' application with leave to reapply. Leave to reapply is not an extension of any applicable limitation period.

The request for the recovery of the filing fee is dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 26, 2021

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Residential Tenancy Branch