



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding FirstService Residential BC Ltd.
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes RR

Introduction

This hearing was convened by way of conference call concerning an application made by the tenant seeking an order reducing rent for repairs, services or facilities agreed upon but not provided.

The tenant and an agent for the landlord attended the hearing, and the Director of the landlord also attended.

During the course of the hearing, the parties agreed to settle this dispute in the following terms:

1. The landlord will return the same cable service to the rental unit that was there prior to July, 2021 with same television channels but may be different provider, at the landlord's discretion;
2. The tenant will pay rent in the amount of \$1,781.00 commencing the month following the transfer of the cable billing to the landlord;
3. The landlord will reimburse the tenant the sum of \$49.05 per month that the cable was in the tenant's name upon receipt of copies of cable bills that the tenant paid;
4. This arrangement will continue for the duration of the tenancy.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of it.

Since the parties have settled this dispute, I decline to order that the tenant recover the filing fee from the landlord.

Conclusion

For the reasons set out above, and by consent, I hereby order the parties to comply with the settlement agreement as set out above.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 28, 2021

Residential Tenancy Branch