



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding PARALLEL 50 REALTY & PROPERTY  
MANAGEMENT and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes      CNC

### Introduction

This hearing convened as a result of the Tenant's Application for Dispute Resolution wherein the Tenant requested an Order cancelling a Notice to End Tenancy for Cause issued on May 12, 2021 (the "Notice").

The hearing of the Tenant's Application was scheduled for teleconference at 11:00 a.m. on September 17, 2021. Both parties called into the hearing. The Tenant was assisted by an advocate, H.B. and the Landlord was represented by the Office/Property Manager, F.R. The hearing process was explained, and the participants were asked if they had any questions. Both parties were provided the opportunity to present their evidence orally and in written and documentary form, and make submissions to me.

### Settlement and Conclusion

During the hearing the parties resolved matters by mutual agreement. The terms of their agreement is recorded in this my Decision and Order pursuant to section 63 of the *Residential Tenancy Act* and Rule 8.4 of the *Residential Tenancy Branch Rules of Procedure*. As the parties resolved matters by agreement I make no findings of fact or law with respect to their relative claims.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

The terms of their settlement follow.

1. The Notice is cancelled. The tenancy shall continue until ended in accordance with the *Act*.
2. Until January 31, 2022, the Tenant shall communicate any and all concerns she has with the rental building generally, or her rental unit more specifically, through her advocate, H.B., and shall, as much as possible, limit direct communication with the Property Manager, F.R. and the property owner, P.K. For this purpose, H.B. and F.R. agree to communicate primarily by email.
3. The parties acknowledge that H.B. will be on holidays from September 24 – October 12, 2021, such that during that time the Tenant may communicate directly with F.R. regarding any concerns she has with the rental unit or rental property.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 17, 2021

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Residential Tenancy Branch