



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding MacGregor Realty and Management and
[tenant name suppressed to protect privacy]

DECISION

Dispute Code OLC, FFT

Introduction

This hearing dealt with an application by the tenants under the *Residential Tenancy Act* (the *Act*) for the following:

- An order requiring the landlord to comply with the Act pursuant to section 62;
- An order requiring the landlord to reimburse the tenant for the filing fee pursuant to section 72.

DO attended on behalf of all tenants ("the tenant"). DM attended as agent for the landlord.

The parties were given a full opportunity to be heard, to present affirmed testimony, make submissions, and call witnesses.

Each party confirmed they were not recording the hearing.

Each party provided their address to which the Decision shall be sent.

Before the conclusion of this hearing, the parties discussed the issues between them, engaged in a conversation, turned their minds to compromise, and achieved a resolution of their dispute.

Pursuant to section 63 of the *Act*, the Arbitrator may assist the parties to settle their dispute and if the parties do so during the dispute resolution proceedings, the settlement may be recorded in the form of a Decision or an Order.

Given the agreement reached between the parties during the proceedings, I find that the parties have settled their dispute and the following records this settlement as a Decision:

The parties agreed as follows:

1. The landlord agreed to pay the tenant \$550.00 in full and final settlement of the tenant's claims by cheque post dated December 1, 2021 and mailed by 5 PM on November 22, 2021, failing which, the tenant may apply for further relief;
2. The tenant withdrew the application which is dismissed without leave to reapply.

The settlement was fully discussed by the parties in the hearing of 33 minutes.

Both parties testified that they understood and agreed that the above terms are final, binding, and enforceable, and settle all aspects of this application.

Based on the above, I find that all matters between these parties raised in this application are resolved pursuant to the above agreed terms.

Conclusion

This application is settled on the above terms.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 19, 2021

Residential Tenancy Branch