



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OLC

Introduction

On August 12, 2021, the Tenants submitted an Application for Dispute Resolution under the *Residential Tenancy Act* (“the Act”) for the Landlord to comply with the Act regarding a security deposit, and to recover the filing fee for the Application.

This matter was set for hearing by telephone conference call at 11:00 am on this date. The Landlord / respondent attended the hearing; however, the applicant/ Tenants did not. The line remained open while the phone system was monitored for ten minutes and the applicant/ Tenants did not call into the hearing during this time.

Therefore, as the Applicants did not attend the hearing by 11:10 am, and since the Respondent was present and ready to proceed, I dismiss the Tenants’ claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 16, 2021

Residential Tenancy Branch