



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      DRI, MNDCT, OLC, RR, FFT

### Introduction

This hearing was convened by way of conference call concerning an application made by the tenants disputing a rent increase and seeking a monetary order for money owed or compensation for damage or loss under the *Residential Tenancy Act*, regulation or tenancy agreement; an order that the landlords comply with the *Act*, regulation or tenancy agreement; an order reducing rent for repairs, services or facilities agreed upon but not provided; and to recover the filing fee from the landlords for the cost of the application.

Both tenants and one of the landlords attended the hearing, and the landlord was accompanied by Legal Counsel.

During the course of the hearing the parties agreed to settle this dispute, and the tenants will have a monetary order in the amount of \$6,000.00 in full satisfaction of the tenants' claims and return of the security deposit.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

### Conclusion

For the reasons set out above, and by consent, I hereby grant a monetary order in favour of the tenants as against the landlords pursuant to Section 67 of the *Residential Tenancy Act* in the amount of \$6,000.00 in full satisfaction of the tenants' claims in this application and recovery of the security deposit.

This order is final and binding and may be enforced.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: March 08, 2022

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Residential Tenancy Branch