

## **Dispute Resolution Services**

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding Gary Reeder Reality Ltd. and [tenant name suppressed to protect privacy]

## **DECISION**

<u>Dispute Codes</u> MNSD, FFT

This hearing was convened as a result of the Tenants' Application for Dispute Resolution ("Application") under the *Residential Tenancy Act* ("Act"), for a monetary order for the return of the \$950.00 security deposit and the \$950.00 pet damage deposit; and to recover the \$100.00 cost of their Application filing fee.

The Tenants were provided with a copy of the Notice of a Dispute Resolution Hearing by email on November 10, 2021; however, the Tenants did not attend the teleconference hearing scheduled for June 13, 2022, at 1:30 p.m. (Pacific Time). The phone line remained open for over 14 minutes and was monitored throughout this time. The only person to call into the hearing was the respondent Landlord's agent, A.R. ("Agent"), who indicated that she was ready to proceed.

Rule 7.1 of the Residential Tenancy Branch Rules of Procedure ("Rules") states that the dispute resolution hearing will commence at the scheduled time unless otherwise set by the arbitrator. The Respondent Landlord's Agent and I attended the hearing on time and were ready to proceed, and there was no evidence before me that the Parties had agreed to reschedule or adjourn the matter; accordingly, I commenced the hearing at 1:30 p.m. on June 13, 2022, as scheduled.

Rule 7.3 states that if a party or their agent fails to attend the hearing, the arbitrator may conduct the dispute resolution hearing in the absence of that party or dismiss the application, with or without leave to reapply. The teleconference line remained open for over 14 minutes; however, neither of the Applicants, nor an agent acting on their behalf attended to provide any evidence or testimony for my consideration. As a result, and pursuant to Rule 7.3, I dismiss the Tenants' Application without leave to reapply.

## Conclusion

The Tenants' Application is dismissed without leave to reapply, as neither the Tenants,

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nor an Agent acting for them attended the hearing to present the merits of the Application. The Respondent Landlord's Agent did attend the hearing.

This Decision does not extend any applicable time limits under the Act.

This Decision will be emailed to the address confirmed by the Agent in the hearing, and to the address provided by the Tenants in their Application.

This Decision is final and binding on the Parties, except as otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Residential Tenancy Branch