



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNRL-S, FFL

Introduction

This hearing was scheduled to convene at 1:30 p.m. on July 7, 2022 concerning an application made by the landlord seeking a monetary order for unpaid rent or utilities, an order permitting the landlord to keep all or part of the pet damage deposit or security deposit, and to recover the filing fee from the tenants for the cost of the application.

The landlord attended the hearing, however the line remained open while the telephone system was monitored for in excess of 10 minutes and no one for the tenants joined the call.

The landlord advised that the tenants were jointly served with the Notice of Dispute Resolution Proceeding and other documents by registered mail on December 11, 2021, in 1 package addressed to 2 tenants. The landlord has also provided a copy of a Registered Domestic Customer Receipt addressed to 2 tenants.

The *Residential Tenancy Act* requires that a party making a monetary claim must serve each named respondent individually. Since the landlord has not done so, I must dismiss the landlord's application with leave to reapply.

I have made no findings of fact or law with respect to the merits of this matter.

Conclusion

For the reasons set out above, the landlord's application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 07, 2022

Residential Tenancy Branch