



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes OLC, FFT

Introduction

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the *Act*) for:

- an order requiring the landlord to comply with the *Act*, regulation or tenancy agreement pursuant to section 62; and
- authorization to recover the filing fee for this application from the landlord pursuant to section 72.

This matter was scheduled for a 9:30 a.m. teleconference. Both parties participated in the teleconference. Both parties gave affirmed testimony. The tenant made this application to address unusually high hot water bills. At the outset of the hearing both parties confirmed that the hot water tank issue had been resolved in late May 2022. The tenant raised the issue of monetary compensation. It was explained in great detail to both parties several times that the tenant was at liberty to make a separate application if they wanted, however this hearing was not going to address that issue as it wasn't applied for. The tenant initially was unclear about the process, but after further clarification she understood. I ensured both parties understood what had occurred today and both confirmed that they did. As the matter has already been resolved I hereby dismiss the application in its entirety without leave to reapply.

Conclusion

The application is dismissed in its entirety without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: August 23, 2022

Residential Tenancy Branch