



# Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      PSF, LRE, LAT, RPP, OLC, FFT

### Introduction

The tenants applied for various relief under the *Residential Tenancy Act* (the “Act”).

### Preliminary Issue: Non-Attendance of Applicants and Service of Notice of Dispute Resolution Proceeding

A hearing in respect of the tenants’ application was convened by teleconference on November 21, 2022 at 11:00 AM. Only the landlord attended the hearing, which ended at 11:07 AM. Neither tenant dialed into the hearing.

The standard of proof in a dispute resolution hearing is on a balance of probabilities, which means that it is more likely than not that the facts occurred as claimed. The onus to prove their case is on the person making the claim. As neither tenant attended the hearing to prove any of their claims the application is dismissed in its entirety.

Further, it should be noted that, according to the landlord, neither tenant served the landlord with a copy of the *Notice of Dispute Resolution Proceeding*, which is a basic requirement in any dispute under the Act.

This decision is made on delegated authority under section 9.1(1) of the Act.

Dated: November 21, 2022

---

Residential Tenancy Branch