



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      RR, RP, PSF, OLC, FFT

### Introduction

Pursuant to section 58 of the *Residential Tenancy Act* (the Act), I was designated to hear an application regarding a tenancy. On July 20, 2022, the tenants applied for:

- an order to reduce rent for repairs, services, or facilities agreed upon but not provided;
- an order for repairs made to the unit or property, having contacted the landlord in writing;
- an order for the landlord to provide services or facilities required by the tenancy agreement or law;
- an order for the landlord to comply with the Act, regulation, and/or the tenancy agreement; and
- the filing fee.

The hearing teleconference commenced on time at 9:30 a.m. and was attended by the landlord; no one attended on behalf of the tenants, though the teleconference line remained open for the duration of the hearing.

As neither the tenants nor a representative of the tenants attended to present their claims, I dismiss the tenants' claims with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: December 12, 2022

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Residential Tenancy Branch