



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding NEIGHBOURHOOD HOUSING
SOCIETY and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDCT, RR, PSF, OLC

Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution. A participatory hearing was held on January 12, 2023. The Tenant applied for multiple remedies, pursuant to the *Residential Tenancy Act* (the "Act").

The Landlord/respondent did not attend the hearing. The Tenant attended the hearing and stated that he sent the Notice of Dispute Resolution Proceeding package to the Landlord by registered mail. However, the Tenant was unclear about when the package was sent, and he had no proof of service to corroborate what he served, where and when. The Tenant did not provide any registered mail tracking numbers or receipts.

After considering this matter further, following the hearing, I am not satisfied the Tenant has sufficiently demonstrated that he served the Landlord/respondent with the Notice of Dispute Resolution Proceeding and the other required hearing documentation.

Since there is insufficient evidence that the Tenant served the Landlord with the Notice of Dispute Resolution Proceeding, I dismiss the Tenant's application, in full, with leave to reapply.

I encourage the Tenants to retain mail tracking information or other proof of service documentation for any future proceedings.

Conclusion

I dismiss the Tenant's application in full, with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 13, 2023

Residential Tenancy Branch