



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding TELFORD BUILDING LTD
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes PSF, FFT

Introduction

This hearing was scheduled to convene at 9:30 a.m. on January 17, 2023 concerning an application made by the tenants seeking an order that the landlord provide services or facilities required by the tenancy agreement or the law, and to recover the filing fee from the landlord for the cost of the application.

An agent for the landlord attended the hearing who confirmed the address of the rental unit, and I amended the address. The frontal page of this Decision reflects that amendment.

The landlord attended the hearing prepared to respond to the tenants' application, however the line remained open while the telephone system was monitored for 10 minutes and no one for the tenants joined the call. Therefore, I dismiss the tenants' application without leave to reapply.

Conclusion

For the reasons set out above, the tenants' application is hereby dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: January 17, 2023

Residential Tenancy Branch