



# Dispute Resolution Services

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Residential Tenancy Branch  
Ministry of Housing

## **DECISION**

Dispute Codes      MNDL FFL

### Introduction

This dispute relates to the landlords' Application for Dispute Resolution (application) seeking remedy under the *Residential Tenancy Act* (Act) for the following:

1. \$69.40 for damages or compensation,
2. \$100 filing fee.

The parties and the tenant advocate (advocate) attended the teleconference hearing and gave affirmed testimony. During the hearing the parties were given the opportunity to provide their evidence orally. A summary of the evidence is provided below and includes only that which is relevant to the hearing.

After service was addressed, the hearing continued. Words utilizing the singular shall also include the plural and vice versa where the context requires.

### Preliminary and Procedural Matter

The parties confirmed their respective email addresses and were advised that that the decision would be sent by email.

### Issues to be Decided

- Are the landlords entitled to a monetary order under the Act, and if so, in what amount?
- Are the landlords entitled to the recovery of the cost of the filing fee under the Act?

### Background and Evidence

The landlords have claimed \$69.40 and their application details read as follows:

We entered into a contract with our tenant to pay her share of the internet in the amount of 69.40 per month. She did not pay June (unknown to us) when July was not paid we emailed her a reminder and she informed us she would not be paying as she found another provider. We issued her a warning letter to pay, which she has now paid in full. She is refusing to pay as of August and insists on getting her own. We signed a 2 year contract with Shaw for her and the tenant in bsmt for their benefit

[reproduced as written]

At the hearing, the landlords confirmed that since filing their application, the tenant paid the \$69.40, however the parties were also advised that the tenancy agreement as submitted indicates that internet is included in the monthly rent.

Given that there is no longer an issue regarding the July payment of \$69.40, I find this issue has been resolved since the application was filed.

### Conclusion

This matter was resolved prior to the hearing. I decline to award the filing fee as noted above.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 26, 2023

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Residential Tenancy Branch