



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes MNETC, MNEVC, FFT

Introduction

This hearing was scheduled to convene at 1:30 p.m. on May 30, 2023 by way of conference call concerning an application made by the tenants seeking monetary orders as against the landlord for the landlord's failure to comply with the *Act* or used the rental unit for the purpose stated in a notice to end the tenancy; and compensation related to a fixed term tenancy with a requirement to vacate the rental unit at the end of the term; and to recover the filing fee from the landlord for the cost of the application.

One of the tenants and the landlord attended the hearing, and the tenant also represented the other tenant.

During the course of the hearing, the tenant was not able to hear me, nor am I convinced that the tenant heard any of the landlord's affirmed testimony.

The hearing commenced at 1:30 p.m. and at 2:00 p.m., after hearing the landlord's testimony, I could not hear the tenant, and I instructed the tenant to hang up the phone and dial back in. The tenant did so but did not return within 5 minutes, and I dismissed the tenants' application with leave to reapply.

I have made no findings of fact or law with respect to the merits of this matter, and I make no orders with respect to extending any time limits under the law.

Conclusion

For the reasons set out above, the tenants' application is hereby dismissed with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 03, 2023

Residential Tenancy Branch