



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

### Introduction

This hearing dealt with the tenants' application pursuant to the *Residential Tenancy Act* (the "Act") for:

- a monetary order for compensation for damage or loss under the Act, regulation or tenancy agreement pursuant to section 67;
- authorization to recover the filing fee for this application pursuant to section 72.

While the respondents attended the hearing by way of conference call, the applicants did not, although I waited until 1:45 p.m. in order to enable the applicants to connect with this teleconference hearing scheduled for 1:30 p.m. The applicants should have been aware of the hearing date, time and call in instructions as this dispute was initiated by the applicants and they were required to serve a copy of the notice of hearing on the respondents.

Accordingly, in the absence of the applicants' participation in this hearing, I order the application dismissed without leave to reapply.

### Conclusion

The application is dismissed without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 17, 2023

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Residential Tenancy Branch