



Dispute Resolution Services

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Residential Tenancy Branch
Ministry of Housing

DECISION

Dispute Codes PSF, LRE, FFT

Introduction

This hearing was scheduled to convene at 9:30 a.m. on September 27, 2024 by way of conference call concerning an application made by the tenants seeking an order that the landlords provide services or facilities required by the tenancy agreement or the law; an order limiting or setting conditions on the landlords' right to enter the rental unit; and to recover the filing fee from the landlords for the cost of the application.

The tenants and the landlords attended the hearing, and the landlords were assisted by an Interpreter. The landlords' Interpreter submitted that the landlords' names on the tenants' application is incorrect.

At the commencement of the hearing the tenants requested an independent Interpreter, and I paused the hearing to arrange for that. Generally, a request for an Interpreter is made prior to the commencement of the hearing, and despite my efforts, no Interpreter was available.

The landlords' Interpreter submitted that the landlords had been successful in obtaining an Order of Possession and the tenants vacated the rental unit on August 25, 2024. I reviewed the previous Decision and Order of Possession.

I was unable to receive any confirmation from the tenants that they have vacated the rental unit. If the tenants do not live in the rental unit, I cannot order that the landlords provide services or facilities required by the tenancy agreement or the law, and I cannot make an order limiting or setting conditions on the landlords' right to enter the rental unit.

Since the tenant could not confirm that they have vacated the rental unit, I dismiss the tenants' application with leave to reapply.

I have made no findings of fact or law with respect to the merits of the tenants' application.

Conclusion

For the reasons set out above, the tenants' application is hereby dismissed in its entirety with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: September 27, 2024

Residential Tenancy Branch